

**TREKSTOR**<sup>®</sup>  
Enjoy now.



**SurfTab**<sup>®</sup> twin 10.1

**OPERATING INSTRUCTIONS**

EN

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We hope you enjoy your TrekStor SurfTab twin 10.1.  
Please read the following sections carefully to familiarise yourself with the functions of this product and how to operate it.

**IMPORTANT!**

Always follow the safety information in Section 2.

**IMPORTANT!**

Please keep these instructions in a safe place, and pass them on to the new owner if the device change hands.

Up-to-date product information can be found on the TrekStor website:  
[www.trekstor.de](http://www.trekstor.de)

For more products and accessories, visit: [www.trekstor-onlineshop.de](http://www.trekstor-onlineshop.de)

## 1) About the SurfTab

The TrekStor SurfTab twin 10.1 is a two-in-one device incorporating the Windows 10 operating system, which can be used for surfing the Internet, running apps, and playing music, videos and games. It consists of a tablet PC and a high-quality QWERTY keyboard with hard shell. A special hinge fitting allows you to work at different display angles in notebook mode, or completely remove the tablet from the fitting and work in tablet mode.

Only ever use the device for its intended purpose. The manufacturer is not liable for damages resulting from improper use. Furthermore, the manufacturer shall not be responsible for damages or loss of data and any subsequent damage caused.

## 2) Safety information

These instructions use the following warning symbols and key words:



**DANGER**

*Indicates possible danger to life and/or danger of severe, irreversible injuries.*



**CAUTION**

*Follow instructions to avoid injuries and material damage.*



**WARNING**

*Follow instructions to avoid material damage.*



**NOTE**

*Further information about the use of the device.*

## Operational safety



**CAUTION**

*Those who, as a result of their physical, sensory or mental capabilities, or lack of experience or knowledge, are not in a position to use the product safely must not be allowed in the vicinity of the product without supervision or instruction by a person responsible for their safety. Supervise children around the product.*



**DANGER**

*Keep packaging materials out of reach of children (e.g., plastic sheets). There is a danger of suffocation.*



**DANGER**

*Some accessories can pose a choking hazard for babies and young children. Keep these accessories out of reach of babies and young children.*



**DANGER**

*Never open the casing of the device or the charger: This may cause an electrical shock, short circuit or fire!*



**DANGER**

*Do not insert any object into the ports or openings of the device or charger: This may cause an electrical shock, short circuit or fire!*

**DANGER**

*Do not cover the device or charger during operation or while charging. This may cause the device/charger to overheat and potentially catch fire!*

**CAUTION**

*This device can generate high sound volumes. Never listen at high volumes for long periods. Doing so can result in immediate or gradual hearing damage. Remember: Permanent hearing damage may only emerge later in life. You may become used to listening to high volumes over time, making them appear normal to you. However, your hearing may have already been damaged. The higher you set the volume, the more quickly your hearing can be damaged.*

**DANGER**

*Your safety is very important to us! Safety always has first priority in road transport. Protect yourself and other road users by operating the device only if the traffic situation allows it and you do not endanger or hinder anyone. Adjust the volume of the device for your safety so that you can continue to react to all the sounds around you. Local legislation in force applies.*

**WARNING**

*Do not exert excessive pressure on the display, as it may break.*



*Avoid using USB cables over 3 m in length.*



*Exposing the device to electrostatic discharge can interrupt the data transfer between the device and the computer or impair the functions of the device. Should this happen, disconnect the device from the USB port and reconnect it or rebuild the WiFi connection from scratch.*

## Repair

**WARNING**

*No parts inside the device require maintenance or cleaning.*

**WARNING**

*Should the device become wet, turn it off immediately. Ensure the device is checked for operational safety before using it again.*

## Intended operating conditions



Protect the device from extremely high or low temperatures and fluctuations in temperature. Use it at an ambient temperature between 10°C and 40°C.



Do not place the device near a heat source and protect it from direct sunlight.



Never expose the device to humidity, condensation or moisture.



Ensure you use and store the device in a dust-free environment.

## Power supply



### CAUTION

Only ever use the original charger or a charger with the correct voltage and amperage to prevent damage to the device. If you have attention to the polarity as well as the voltage and amperage. Your suffer irreparable damage if these specifications are not properly adhered to. to resort to a universal charger, pay of the charging device device may



### CAUTION

Do not use or charge the device if the battery is damaged or leaks.

## Care and maintenance



Never clean the surface of the device with solvents, paint thinners, cleaning agents or other chemical products. Use a soft, dry cloth or a soft paintbrush.

## Information on the memory capacities indicated



The storage capacity indicated on the packaging and in the technical specifications refers to the total storage capacity of your device. The storage capacity of the device indicated by your operating system may differ from the stated storage capacity, as a portion of the total storage is also used by the operating system and system applications.

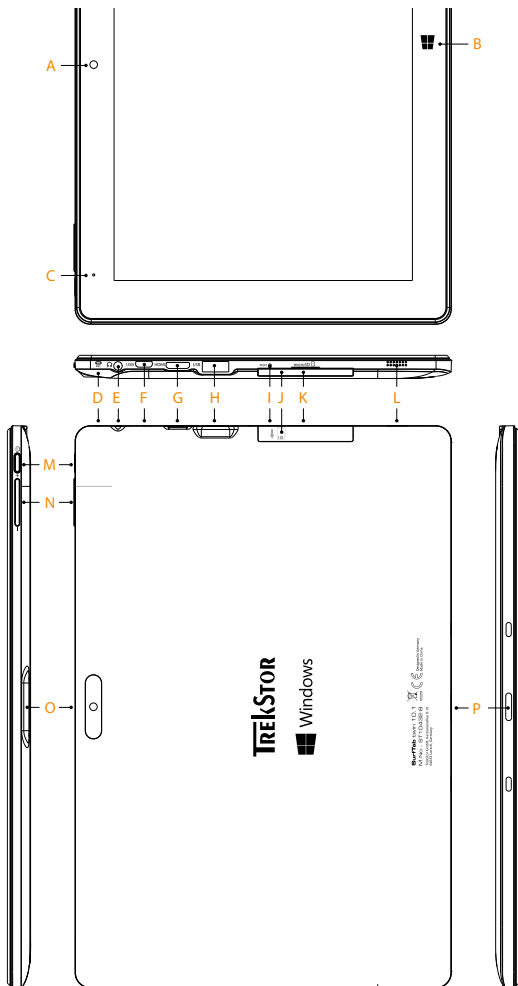
### 3) Technical specifications

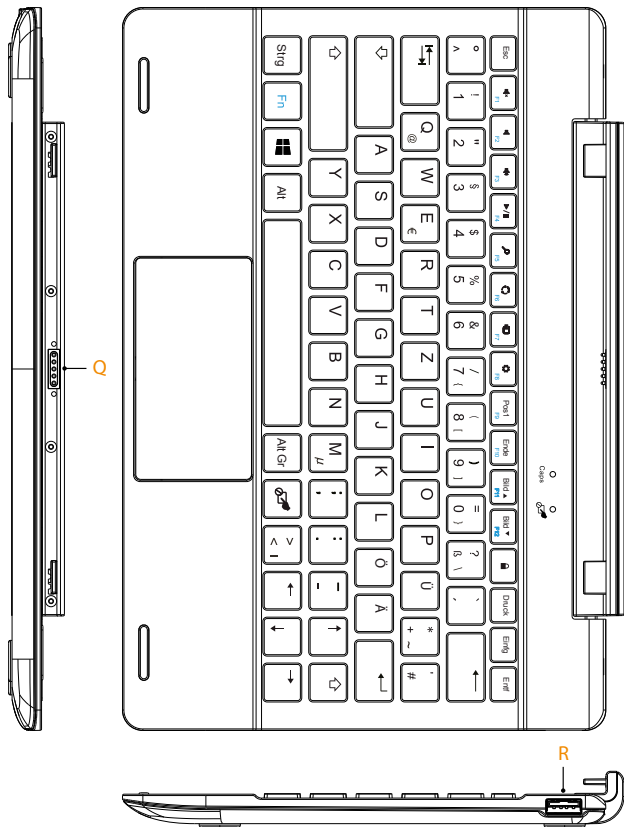
Processor (CPU):	Intel® Atom™ Z3735F processor (up to 1.83 GHz, 2 MB Intel® Smart Cache)
RAM:	2 GB (DDR3)
Storage capacity:	32 GB
Graphics processing unit (GPU):	Intel® HD Graphics
Display type:	10-point capacitive multi-touch HD-IPS display
Display size:	10.1" (25.7 cm)
Aspect ratio:	16 : 10
Screen resolution:	1280 x 800
Camera:	2 MP (auto focus) / 2 MP webcam
Interfaces:	Micro-USB 2.0 (with host function), 2 x USB 2.0, audio out/mic in, microphone, camera, Mini-HDMI®, memory card reader, WiFi, Bluetooth®, Miracast™, keyboard dock
Supported memory cards:	microSD, microSDHC, microSDXC (max. 128 GB)
Dimensions (W x H x D):	260 x 175 x 10,8 mm (tablet)
Weight:	599 g (tablet) / 540 g (keyboard)
Battery:	Lithium polymer
Housing material:	Plastic
Operating system:	Windows® 10

### 4) Package contents

- SurfTab twin 10.1
- Power adapter (100 V – 240 V)
- USB cable (Micro-USB / USB-A)
- Quick guide
- Product safety and legal information







## 5) Controls and ports

- A) Front camera
- B) Windows button
- C) Status LED
- D) Microphone
- E) Audio jack
- F) Micro-USB socket (charging socket)
- G) Mini-HDMI socket
- H) USB A socket
- I) Reset
- J) Memory card slot
- K) Protective cover
- L) Speaker
- M) On/off switch
- N) Volume control
- O) Rear camera
- P) Keyboard dock
  
- Q) Tablet dock
- R) USB A socket

## 6) Removing the tablet from the keyboard and replacing it

The tablet is delivered connected with its associated keyboard.

- i** **Important:** *In delivery state, automatic screen rotation is deactivated. Please read in Section 7 how to activate it.*

### Removing the tablet from the keyboard.

To remove the SurfTab from the keyboard, please proceed as follows:

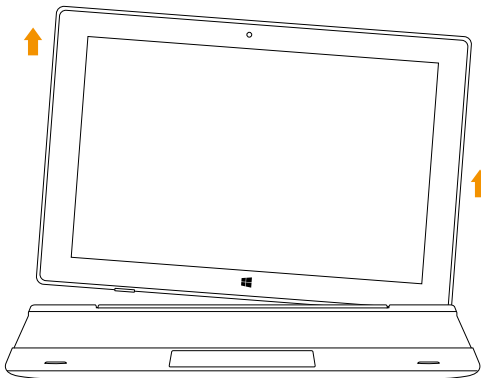
- Fold the tablet upwards until it is standing at a 90° angle to the keyboard.
- Holding the keyboard down with one hand, pull the tablet up and away from the keyboard. While doing this, try as far as possible not to press on the keys, but rather on one of the free areas at the keyboard edges.



#### **WARNING**

*To avoid permanent damage to the display, try as far as possible not to press on it when removing the tablet. Grip the tablet by the edge instead.*

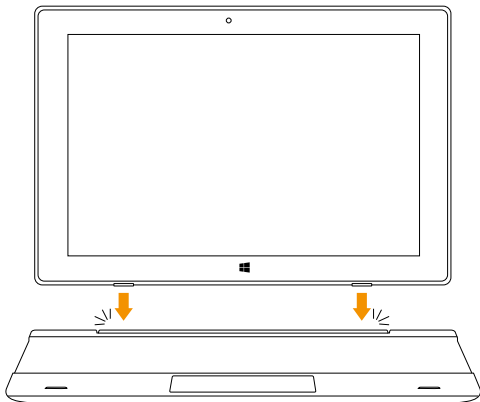
- i** *It is easier to remove the tablet if you pull it up at a slight left or right angle, rather than vertically.*



## Reconnecting the tablet to the keyboard

To reconnect the tablet to the keyboard, please proceed as follows:

- a) Align the hinge fitting on the keyboard so that the tablet dock is pointing vertically upwards.
- b) Next, lower the tablet vertically, with its tablet dock resting on the keyboard tablet dock, and press carefully until it locks.



**i** *The tablet is locked if it cannot be removed vertically upwards from the keyboard without the use of significant force.*

## 7) Starting up the SurfTab for the first time

### Charging the SurfTab


Our SurfTab tablets are generally delivered with the battery 70% charged. Nonetheless, you should connect the SurfTab to a power socket before starting it up for the first time.

To charge the SurfTab, connect the USB cable to the power adapter, and use this to connect the SurfTab to a power socket.

 *The maximum battery life is reached after approximately ten charging cycles.*

### Switching on the SurfTab

Press the on/off switch for approximately 2-3 seconds to switch on the SurfTab. A configuration assistant will appear. Follow the configuration assistant instructions to set up your SurfTab.

 *During the setup process, the configuration assistant will prompt you to sign in with your Microsoft account. If you do not yet have a Microsoft account, please set one up at this point.*

As soon as the device has been set up (and every time it is subsequently switched on and booted up), the lock screen appears. Drag the lock screen upwards with your fingertip to unlock the screen.

 *If your SurfTab is password protected, you must then enter the password.*

## 8) Info Center

The Info Center is a bar with quick links to some important SurfTab functions, which you can either display or hide. To access the Info Center, swipe your finger from the right edge of the screen towards the centre, or click/tap on the memo symbol in the bottom right hand corner.



**i** Among other things, the Info Center includes a quick link to what is known as the "TABLET MODE". If you tap on this function, the Start menu is enlarged within the display, making fingertip operation considerably easier.

### Activating the automatic rotation function

In delivery state, automatic screen rotation is deactivated.

To activate it, proceed as follows:

- Open the Info Center by swiping your finger from the right edge of the screen towards the centre of the screen.
- Tap on "ROTATION LOCK" in the lower left part of the Info Center to activate automatic screen rotation.

## 9) Accessing and using the Start menu

You're already familiar with the Start menu from your desktop PC at home. It acts as the starting point for all the important contents of your SurfTab twin. Below you can read some useful information about the Start menu's basic functions.

### Layout of the Start menu

In addition to the straightforward navigation bar (A) found in the "classic" Start menu of older Windows versions, the Start menu of the SurfTab twin 10.1 has a useful App field (B) to the right of the navigation bar. Here you can "add" and organise apps and favourites in the form of live tiles. This gives you quick and uncomplicated access to your most frequently used apps and contents.



**i** "Underneath" the navigation bar (A) there's an alphabetically ordered list of all the apps installed. To access this, "drag" the navigation bar upwards or tap on "ALL APPS" in the bottom left of the navigation bar.



## Accessing the Start menu

To display the start menu, tap the Windows icon in the bottom left of the display, or press the Windows button on the keyboard. Tapping/pressing a second time hides the Start menu.

**i** *If you've activated tablet mode (see note in Section 8), all the attached elements from the App field of the Start menu are magnified and distributed across the entire screen. To access the Start menu navigation bar, tap the menu icon in the top left of the screen (three horizontal lines).*

## Navigating / selecting an element in the Start menu

To select an element (app or favourite) from the Start menu or the associated App field, tap the element you want with your finger – or use the keyboard arrow keys to navigate to it – and then press the Enter key on the keyboard.

## Adding, organising and removing apps

You have the option of ordering the elements contained in the App field in the form of live tiles (apps and favourites) according to your own preferences, as well as adding new elements or removing those you don't use.

### Adding apps

- Call up the Start menu as described above.
- Tap on "ALL APPS" in the bottom left of the Start menu.
- Scroll to the app you want by swiping the Start menu navigation bar with your finger from top to bottom (or vice versa).

**i** *Alternatively, you can use the keyboard arrow keys.*

- Keep your finger on the app you want, and drag it to the desired position in the Start menu App field.

## Organising and removing apps

To access edit mode for a particular live tile, place your finger on the live tile you want and keep it there until it highlights (the background becomes darker, the live tile stands out visually).

Two edit symbols now appear at the corners of the tile.

To remove the live tile from the Start menu App field, tap the pin symbol in the top right corner of the highlighted tile.

To access further editing options, tap the symbol containing three dots in the bottom left corner of the tile.



## 10) Accessing settings

The button for accessing settings (a cogwheel symbol) can be found in the bottom left corner of the Start menu.

Alternatively, you can access settings by opening up the Info Center and tapping on "ALL SETTINGS".

## 11) Changing the display language

Proceed as follows to change the display language:

- a) Make sure that your SurfTab is connected to the Internet (see Section 12).
- b) Call up the settings (see Section 10).
- c) In Settings, tap "TIME & LANGUAGE" and then tap "REGION & LANGUAGE" on the left. You are now in the "COUNTRY OR REGION" window.
- d) Now tap "ADD A LANGUAGE" in the centre of the screen.
- e) Scroll to and tap the language you require.

**i** *The SurfTab jumps back to the "COUNTRY OR REGION" window, but now displays the selected language in the list of languages below "ADD A LANGUAGE".*

- f) Wait until the "LANGUAGE PACK AVAILABLE" message appears under the selected language in the list. Now tap the language and then tap "OPTIONS".

- g) Tap "DOWNLOAD" under "DOWNLOAD LANGUAGE PACK".

**i** *The SurfTab now downloads the language pack and installs it. This process can take a few minutes. The "LANGUAGE PACK INSTALLED" message appears as soon as the language pack has been installed.*

- h) Tap the arrow to the left of "SETTINGS" in the upper left area of the window.
- i) Tap "SET AS DEFAULT" below the selected language.
- j) Restart your SurfTab. The selected language now appears in the display.

## 12) Connecting to the Internet via WiFi

- a) Call up settings (see Section 10).
- b) In the settings menu, tap on "NETWORK & INTERNET".
- c) In the next screen, tap on "Wi-Fi" to the left.
- d) Drag the WiFi slider from "OFF" to "ON". SurfTab searches for all available wireless networks in the area and then displays them as a list.
- e) Tap the network that you wish to connect to.

**i** *If you do not want the SurfTab to connect to the selected network automatically (if available), remove the tick next to "CONNECT AUTOMATICALLY".*

- f) Tap next on "CONNECT". The SurfTab now connects to the network selected.

You can now surf the Internet as usual using the Internet browser.

### 13) Launching the Internet browser/entering a URL

The button for launching the Internet browser can be found on the start bar at the bottom of the display. Tap/click on the little blue "e" to launch the browser.

 The "e" stands for "EDGE", the default Internet browser installed in Windows 10.

To enter an Internet address (URL), tap/click on the search bar displayed centrally at the top of the window.

### 14) Switching off the SurfTab

- a) To switch off the SurfTab, press the on/off switch for about 5 seconds. The lock screen appears in the top half of the screen.
- b) Drag the lock screen downwards with your finger to shut down and switch off the SurfTab.

## 15) Notes on copyright and trademarks

Copyright law prohibits the copying of the content of these operating instructions (illustrations, reference documents etc.), in whole or in part, without the permission of the copyright holder.

The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by TrekStor GmbH is under license. Other trademarks and trade names are those of their respective owners.

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## 16) Notes on disposal

### Disposal



*This symbol indicates that this product and/or the battery used contain components that are harmful to the environment and/or human health if not disposed of correctly. As the owner of a used electrical or electronic device, you may not dispose of this device together with unsorted domestic waste.*

### Recycling



*Your device and its sales packaging consist of valuable raw materials, which must be recycled in the interest of environmental protection. Contact your city or municipal authority for information on the correct method of disposal.*

## 17) Notes on liability and warranty

The manufacturer shall reserve the right to constantly further develop the product. These changes may be made without any direct reference to them in the operating instructions. As a result, the information contained in the operating instructions does not need to reflect the current technical design.

The statutory warranty period for consumer products is 24 months. There is no warranty beyond this.

Unauthorised modifications to the device (particularly installing external firmware not approved by the manufacturer or modifications to the device hardware) may result in a loss of all warranty claims.

## 18) Support information

***If you have questions about your TrekStor product or problems, please proceed as follows:***

- Carefully read the operating instructions.
- Take a look at our FAQ section of our website, where you will find answers to the most frequently asked questions about your product.
- Check whether you have entered the correct settings on your device using the product features and functions as points of reference.
- Consult the respective product detail page for up-to-date information (such as newly available firmware updates) on your product.

If you have taken these measures and the problem persists, please contact our service team directly. Our professional service employees will discuss all of the additional necessary steps with you and provide individual support to help you quickly and easily continue to address your concern. Directly contacting us, the manufacturer, via our service hotline or by filling out our service form allows us to address your concern more quickly and allows you to benefit from high-quality consulting and support. You can find out how to reach our service team here: **[www.trekstor.de/support-en.html](http://www.trekstor.de/support-en.html)**

# EC DECLARATION OF CONFORMITY

As manufacturer and importer respectively:

TrekStor GmbH  
Kastanienallee 8 - 10  
D-64653 Lorsch, Germany

herewith declares that the products

**Product:** SurfTab twin 10.1 (ST10432-8)

**Type:** Mobile Internet Device

comply with the following directive(s):

- 99/5/EC Radio Equipment and Telecommunications Terminal Equipment
- 2004/108/EC EMC Directive: Electromagnetic Compatibility
- 2009/125/EC Ecodesign and energy labeling
- 2011/65/EU RoHS: Hazardous substances in electrical and electronic equipment
- 2006/95/EC Low Voltage Directive

The following norms were consulted to assess conformity:

- EN 300 328 V1.8.1  
Electromagnetic compatibility and Radio spectrum Matters (ERM); Data transmission equipment operating in the 2,4 GHz ISM band and using wide band modulation techniques
- EN 301 489-1 V1.9.2 EMC and ERM  
EMC standard for radio equipment and services; Part 1: Common technical requirements
- EN 301 489-17 V2.2.1  
Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment; Part 17: Specific conditions for 2,4 GHz wideband transmission systems.
- EN 50566:2013 SAR  
Product standard to demonstrate compliance of radio frequency fields from handheld and body-mounted wireless communication devices used by the general public (30 MHz - 6 GHz)
- EN 62479:2010 SAR  
Assessment of the compliance of low power electronic and electrical equipment with the basic restrictions related to human exposure to electromagnetic fields (10 MHz to 300 GHz)
- EN 55022:2010+AC:2011 EMC  
Information technology equipment – Radio disturbance characteristics – Limits and methods of measurement
- EN 61000-3-2:2006+A1:2009+A2:2009 EMC  
Part 3-2: Limits – Limits for harmonic current emissions (equipment input current 16 A per phase)
- EN 61000-3-3:2013 EMC  
Part 3-3: Limits – Limitation of voltage changes, voltage fluctuations and flicker in public low-voltage supply
- EN 55024:2010 EMC  
Information technology equipment – Immunity characteristics – Limits and methods of measurement
- EC 278/2009 Ecodesign - Power supplies
- EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011  
Information technology equipment – Safety – Part 1: General requirements

The CE symbol confirms that this product conforms with the above mentioned norms and regulations.

The manufacturer also declares the conformity of the product according to the following directives:

- 2006/1907/EC REACH: Regulation concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals
- 2013/1272/EU PAH: REACH as regards polycyclic aromatic hydrocarbons

Lorsch, 01.07.2015

*T. Koroscha*  
Thorsten Koroscha, CTO

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BA-STT101-V1-10-LingoTab-EN-161128